



Warranty and Service Book

RX450h/RX350/RX200t

NEW VEHICLE INFORMATION STATEMENT

SELLING DEALER TO COMPLETE USING BLOCK LETTERS

OWNER'S DETAILS

Name

Address

Town

State Post Code

SELLING DEALER'S STAMP:

SELLING DEALER'S SIGNATURE:

.....

VEHICLE'S DETAILS

Model Name

Model Code

Registration Number

Built (Production) Date

Vehicle Identification Number (VIN):

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Warranty Commencement Date

IMPORTANT NOTICE

In the event that we need to contact you about your Lexus, please notify us if there is any change to name, address or ownership. Use the "Change of Name, Address, Owner Registration Cards" at the end of this book or contact the toll-free Lexus 1800 Customer Assistance Centre number given on your Lexus DriveCare card.

FOREWORD

The Lexus commitment is to provide the ultimate in warranty, service and customer satisfaction to ensure your driving experience with Lexus is far beyond your expectations of driving pleasure, safety and trouble free motoring.

The following pages outline the Lexus commitment to each Lexus vehicle and its owner. We recommend you read these carefully to understand and appreciate the unique benefits offered by Lexus and the periodic service requirements of your Lexus vehicle.

Your Lexus Dealer is available for all service and maintenance requirements of your Lexus vehicle. Each service performed is documented in this book using a unique service seal signifying the completion and authenticity of the service performed.

Should you require assistance at any time, such as in an emergency, please call the toll-free Lexus 1800 Customer Assistance Centre number given on your Lexus DriveCare card (1800 023 009).

LEXUS AND PRIVACY

Lexus has had a comprehensive privacy policy in place since the brand was established in 1990.

Lexus is committed to protecting your privacy and is required to comply with the Australian Privacy Principles in the Privacy Act 1988 (Cth) when it collects and handles your personal information. This includes providing you with the right to access and correct your personal information (subject to some exceptions allowed by law).

For further information about Lexus and privacy, please see the Lexus Privacy Policy (available at www.lexus.com.au). You can also contact us by calling 1800 023 009, or by sending your query to the Lexus Customer Assistance Centre, Lexus Australia, PO Box 1676, North Sydney, NSW, 2059, Australia.

LEXUS WARRANTY

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LEXUS WARRANTY

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IMPORTANT NOTICE

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

No Lexus Warranty and nothing in this Warranty and Service Book limits the consumer guarantees under the Australian Consumer Law in any way. In some circumstances your rights under those guarantees may be greater than your rights under the applicable Lexus Warranty, in which case Lexus will always honour your rights under the guarantees.

The Lexus warranties do not limit and may not necessarily exceed your rights under the Competition and Consumer Act 2010.

DEFINITIONS

Warranty Commencement Date

The Warranty Commencement Date means the date the vehicle is either:

- (a) delivered to its first owner, or
- (b) first put into service by Lexus or an authorised Lexus Dealer as a company or demonstration vehicle,

whichever date is the earlier.

Warranty Repair

Warranty Repair means a repair performed during the Warranty Period under the Lexus New Vehicle Warranty to rectify a defect caused by faulty materials and or workmanship at the time of vehicle manufacture.

Maintenance Service

Maintenance Service means the regular inspections, adjustments, changes of oils, coolant, fluids and lubricants, and the regular replacement of expendable items, necessary due to the passage of time and or the accumulation of kilometres travelled by the vehicle.

LEXUS WARRANTY

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WARRANTY PERIOD

Warranty Commencement Date

The "Warranty Commencement Date" is shown on the "New Vehicle Information Statement" on the inside front cover of this book.

Vehicle Warranty

This warranty applies to all new Lexus vehicles sold in Australia for 4 years or 100,000 kilometres, whichever occurs first, from the "Warranty Commencement Date".

Paint Defect and Surface Rust

Paint defect or surface rust is warranted for 4 years or 100,000 kilometres, whichever occurs first, from the "Warranty Commencement Date".

Corrosion Perforation Warranty

This warranty is in addition to the "Vehicle Warranty" and applies for 6 years unlimited kilometres from the "Warranty Commencement Date".

HV Battery Warranty (Hybrid Vehicles Only)

The HV battery is warranted for 8 years or 160,000 kilometres, whichever occurs first, from the "Warranty Commencement Date". The warranty is comprised of the 4 year Lexus New Vehicle Warranty and an additional 4 year Lexus Australia battery warranty. The Auxiliary Battery (12 volt) is covered by different conditions to the HV battery. Please refer to "What is Covered".

Accessory Warranty

All Lexus Genuine Accessories purchased and fitted to a Lexus are warranted for the remainder of the New Vehicle Warranty or 12 months, whichever is greater. Lexus Genuine Accessories purchased from an authorised Lexus Dealer over the counter are warranted from the date of purchase for one year (unlimited kilometres). Conditions apply. The Lexus Genuine Accessories Warranty does not limit and may not necessarily exceed your rights under the Competition and Consumer Act 2010.

WHAT IS COVERED

Vehicle Warranty

Lexus warrants that within the warranty period it will repair or replace free of charge any Lexus components (except those items listed under "What is Not Covered") installed in your vehicle as original equipment found to be defective in materials or workmanship under normal use and operation in Australia.

LEXUS WARRANTY

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Paint Defect and Surface Rust

Any paint defect or surface rust appearing on any of the painted body panels is warranted for the duration of the warranty period, except in those instances listed under "What is Not Covered".

For information on how to protect your vehicle from corrosion, see the section entitled "Corrosion Prevention and Appearance Care" in the Owner's Manual.

Corrosion Perforation Warranty

Lexus warrants that within the warranty period it will repair or replace any original body panel that develops perforation from corrosion (rust-through), except in those instances listed under "What is Not Covered".

Accessory Warranty

Genuine Lexus accessories are warranted against defect for the duration of the warranty period, except in those instances listed under "What is Not Covered".

Towing

Where a warranted part has failed, and the vehicle is inoperative or unsafe to drive, towing of a vehicle to the nearest authorised Lexus Dealer is covered under the terms and conditions of this warranty.

Battery (Auxiliary Battery - Hybrid Vehicles) - 12 Volt

During the first 3 years or 100,000 kilometres of service, a defective original equipment battery (12 Volt) will be replaced with a comparable replacement free of charge. Should the battery fail after 3 years or 100,000 kilometres of service but before the 4 years or 100,000 kilometres of service, 50% of the replacement cost will be covered by the warranty.

HV Battery Warranty (Hybrid Vehicles Only)

The HV battery is warranted against defect for the duration of the HV battery warranty period, except in those instances listed under "What is Not Covered".

WHAT IS NOT COVERED*

General

Under normal circumstances, no responsibility will be accepted where a part has required repair or replacement as a direct or indirect result of:

- the failure by a non-Lexus repairer, owner or operator to follow the manufacturer's recommendations; or
- the use of non-genuine Lexus parts or accessories; or
- the faulty workmanship, default or negligence of a non-Lexus Dealer.

LEXUS WARRANTY

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Tyres

The Lexus New Vehicle Warranty does not cover tyres. They are covered by the tyre manufacturer's warranty.

Factors Beyond the Manufacturer's Control Including but Not Limited to:

- Repairs and service adjustments required due to vehicle misuse or negligence are not covered.
Misuse and negligence includes the following:
 - Formal or informal competitive events, such as racing.
 - Off-road use where the vehicle is not designed or marketed for that purpose.
 - Water ingress from floods or deep water fording.
 - Overloading - permissible loads are covered in the vehicle Owner's Manual.
 - Improper adjustment, repair, tampering or modifications by a non-Lexus repairer.
 - Accident damage.
 - Lack of proper care and attention as defined in the vehicle manuals and instructions.
- Cosmetic or surface corrosion from stone chips or scratches in the paint are not covered.
- Damage or surface corrosion from the environment such as acid rain, airborne fall-out (chemicals, tree sap, etc.), salt, hail, windstorms, lightning, floods, or other like acts are not covered.
- Incidental and consequential damages such as telephone calls, car rental charges, hotel bills, loss of income or time, inconvenience or commercial loss are not covered.

Lack of Maintenance Service or Use of Incorrect Fuel, Oils, Lubricants, Coolant or Fluids Including but Not Limited to:

Repairs caused by improper maintenance, lack of Maintenance Service and the use of other than the fuel, oils, lubricants, coolant or fluids specified in the Owner's Manual are not covered.

Normal Wear and Tear Components Such as but Not Limited to:

Engine tune-ups, lubrication, replacement of expendable parts such as filters, coolant, spark plugs, fuses, wiper blades, brake discs, brake drums, brake pads and brake shoes are not considered warrantable items where replacement is in line with operational maintenance.

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Normal Noise, Vibration and Deterioration Including but Not Limited to:

Normal noise, vibration, wear and tear, and deterioration such as discolouration, flaking, deformation or blur are not covered.

Altered Odometer

Failure of a vehicle in which the odometer has been altered, tampered with or defaced so that the number of kilometres travelled by the vehicle cannot be readily ascertained is not covered.

* The Lexus warranties do not limit and may not necessarily exceed your rights under the Competition and Consumer Act 2010.

OWNER'S RESPONSIBILITIES

- You must present this book to any authorised Lexus Dealer whenever Warranty Repair is required
- You must deliver the vehicle to any authorised Lexus Dealer in order to obtain the Warranty Repair
- You must properly operate, maintain and care for your Lexus in accordance with the instructions contained herein and in the Owner's Manual
- When you change your name and or address, you are requested to complete the "Owner Information Change Form" in this book and return it to Lexus as outlined. Likewise, new owners of the Lexus vehicle are also requested to complete the form.

ODOMETER CHANGE RECORD

If at any time it becomes necessary for a new odometer to be installed in your vehicle, please have your Lexus Dealer record the date of the change and the kilometres shown on the original odometer below.

Odometer changed at:.....km

Date odometer changed:

Lexus Dealer's name:

Lexus Dealer's signature:.....

Date

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LEXUS 1800 CUSTOMER ASSISTANCE

LEXUS 1800 CUSTOMER ASSISTANCE CENTRE 1800 023 009

MON - FRI 8:00 a.m. - 6:00 p.m.

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Designed for convenience and peace of mind, The Lexus Customer Assistance Centre is your centralised point of contact for all Lexus related enquiries and information.

Whether requiring a service or wishing to contact or locate your preferred Lexus Dealer, the Lexus Customer Assistance Centre is on-hand to manage your requirements in an efficient and friendly manner.

Upon taking ownership of your Lexus you may elect to be enrolled into the exclusive Lexus Encore Privileges Programme. To take advantage of any of the benefits extended through the programme, contact Lexus Customer Assistance Centre and your requirements are immediately taken care of.

You can also contact the Lexus Customer Assistance Centre online via the "contact us" page on www.lexus.com.au

Just another way Lexus ownership takes the driving experience to a whole new level.

LEXUS 1800 CUSTOMER ASSISTANCE

THE LEXUS 1800 24 HOUR ROADSIDE ASSISTANCE PROGRAMME – LEXUS DRIVECARE

No matter how far you drive, you always have the reassurance of Lexus DriveCare. It means more than peace of mind. We'll not only look after your Lexus vehicle but safeguard you and your passengers as well.

Assistance above and beyond the call

The Lexus 4-year/100,000 km warranty includes the DriveCare programme, providing you with 24-hour roadside assistance during your Lexus Warranty period.

Lexus has access to over 800 response centres around the country so you are assured of prompt assistance on almost every occasion when you need it.

The DriveCare programme*

- Breakdown assistance with fuel, battery or tyre/wheel replacement
- Towing as required to a Lexus dealer or nominated technical centre
- One-way metropolitan taxi fare up to \$150 (including GST)
- Entry assistance if you are locked out of your car (selected Lexus models only)
- Off-road patrols for 4WDs
- Courier service for urgent small parcels or documents
- Clothing and personal effects cover up to \$250
- Basic medical assistance
- Accident assistance
- Personal Assist.

* Conditions apply

LEXUS 1800 CUSTOMER ASSISTANCE

You are eligible for Personal Assist when you are travelling and breakdown more than 100 km from your home and your Lexus is immobile for more than three days. This includes:

- Accommodation for up to 10 nights
- Medical repatriation up to \$5,000
- Car rental for up to 10 days
- Vehicle recovery to your home or destination.

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LEXUS SERVICE INFORMATION

SERVICE SUPPORT PROGRAMME

You can be assured that we at Lexus will provide you with the ultimate in service support, far beyond customer expectations.

Any service or repairs are performed by highly trained Lexus master technicians who are proficient in every aspect of service and repair of your Lexus vehicle. Lexus master technicians have use of the best possible facilities, state of the art electronic diagnostic equipment specially designed for the service and repair of your Lexus and comprehensive back up assistance from the Regional Diagnostic Centre to ensure your Lexus is repaired to the highest possible standard and in the shortest possible time.

Lexus offer a specialist After Sales Service System to ensure any Lexus vehicle component or part is available to the customer with the minimum delay. If a customer's vehicle requires body repairs, Lexus have identified "authorised" body repair shops equipped to repair Lexus vehicles to the specified standard.

Service Support Programme guidance

Should you want to arrange for work to be carried out on your Lexus or discuss a warranty or service subject, you need only contact the Service Manager available at any Lexus Dealer.

For contact, refer to the Lexus Service Directory (section 6) or ring your Lexus 1800 Customer Assistance Centre number - 1800 023 009.

MAINTENANCE REQUIREMENTS

The maintenance requirements are an integral design feature of your Lexus contributing to overall safety and reliability. Maintenance requirements have been designed to a minimum, however the specified scheduled maintenance, as well as the general maintenance care, are very important requirements of your Lexus. To maintain optimum vehicle efficiency, reliability and safety, it is recommended that you follow the maintenance requirements as outlined in this book.

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LEXUS SERVICE INFORMATION

General maintenance

General maintenance are those items requiring periodic inspection such as weekly checks that are important to your vehicle for proper operation.

These inspections can be either made by yourself or your Lexus Dealer.

A full description of general maintenance items are given in the maintenance section of the Lexus Owner's Manual.

Scheduled maintenance

Scheduled maintenance are those items requiring service at regular intervals. Scheduled maintenance is specified in section 4 of this book.

RECOMMENDED WEEKLY CHECKS

In addition to the scheduled maintenance in this book, the following items should be checked at least weekly.

Weekly checks

- Engine oil level
- Engine coolant level
- Cold tyre pressure, including spare
- Windscreen washer fluid level
- Operation of air conditioner for at least five minutes (moisture dripping onto the surface beneath the vehicle is normal when the air conditioner is operating)
- Operation of horn, all exterior and interior lights and service reminder indicators
- Vehicle exterior.

For further information, refer to the Lexus Owner's Manual, or contact your Lexus Dealer.

LEXUS SERVICE INFORMATION

ADDITIONAL MAINTENANCE RECOMMENDED BY YOUR LEXUS DEALER

In addition to the maintenance recommended by Lexus, your Dealer may recommend maintenance to ensure the continued efficiency and reliability of your Lexus according to your particular operating conditions.

This maintenance may include:

- Headlight realignment
- Replacement of wiper blades
- Brake system inspection
- Balance and rotation of wheels
- Wheel alignment
- Leak test and re-gas of air conditioner system
- Other maintenance or service work as recommended by your Lexus Dealer.

YOUR LEXUS VEHICLE IDENTIFICATION

The Vehicle Identification number (VIN) is the primary identifier for your Lexus. It is stamped on the engine compartment bulkhead at the bottom of the windshield.

The vehicle identification plate is mounted at the bottom of the passenger's side 'B' pillar and also contains the VIN and other model data such as date of manufacture.

Date of manufacture, hereinafter called the "Built Date", means the calendar month and year in which the body shell and power train sub-assemblies are conjoined and the vehicle is driven or moved from the production line.

Use the VIN, built date and other model data to identify your Lexus for registration, ordering of parts, etc.

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LEXUS SCHEDULED MAINTENANCE

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LEXUS SCHEDULED MAINTENANCE

LEXUS SCHEDULED MAINTENANCE

Lexus has developed a maintenance schedule incorporating two service programmes covering conditions you are likely to experience while driving your Lexus vehicle. To maintain your Lexus in optimum condition, it is recommended that you follow the service programme that best represents your driving conditions as outlined on the next page.

The time interval or odometer reading determines when service is necessary. For most people, the odometer will indicate when service is needed. If, however, you drive very little, your vehicle should be serviced at least every 12 months, as shown in the normal service. Under severe conditions, service is required more frequently as shown in the additional service.

UNDERSTANDING THE MAINTENANCE SCHEDULE

Here is a guide to the codes defining what type of maintenance needs to be performed at each scheduled service. You'll find these marked on Maintenance Schedule pages.

- I = Inspect and correct or replace as necessary
- R = Replace
- T = Tighten
- L = Lubricate
- C = Clean

LEXUS SCHEDULED MAINTENANCE

Which service programme to follow?

Your Lexus needs to be serviced in accordance with the NORMAL SERVICE on pages 18 ~ 19.



If you normally operate your Lexus under any of the severe conditions listed below, some of the NORMAL SERVICE items need to be serviced more frequently as shown in the ADDITIONAL SERVICE schedule on page 20.

ADDITIONAL SERVICE (SEVERE CONDITIONS)

OPERATING CONDITIONS

- Operating on rough, muddy or snow melted roads
- Operating on dusty roads
- Towing a trailer, camper or using a car top carrier
- Repeated short trips less than 8 km and outside temperature remains below freezing
- Continuous high speed driving (80% or more of maximum vehicle speed) for over 2 hours.

MAINTENANCE SCHEDULE

(Months or odometer reading, whichever occurs first)		months		km x 1000		12	24	36	48	60	72	84	96	108	120	132	144	156	168	180	192	
		15	30	45	60	75	90	105	120	135	150	165	180	195	210	225	240					
Engine																						
Drive belts		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
Engine oil		R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	
Engine oil filter		R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	
Cooling and heater system ¹		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
Engine coolant (include intercooler coolant) (Lexus Genuine Super LLC (Pink)) ²		I	I	I	I	I	I	I	I	I	R	I	I	I	I	I	I	I	I	R	I	
Inverter Coolant - RX 450h (Lexus Genuine Super LLC (Pink)) ²		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	R	I	
Exhaust pipes and mountings		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
Electrical																						
Spark plugs - RX 450h / RX 350							R						R									
Spark plugs - RX 200t					R				R				R								R	
Battery		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
Fuel System																						
Fuel filter ³							R						R							R		
Air cleaner filter		I	I	R	I	I	R	I	I	R	I	I	R	I	I	R	I	I	I	R	I	
Fuel tank cap, fuel lines, connections and fuel vapor control valve		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
Charcoal canister		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
Chassis and Body																						
Brake pedal and parking brake		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
Brake pads and discs		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
Brake fluid		I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	
Brake pipes and hoses		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	

¹ Check the radiator, condenser and/or intercooler are not blocked with leaves, dirt or insects, and clean them if necessary. Also check the hose connection for the installation condition, corrosion etc.

² Replace the engine coolant and inverter coolant initially at 120 months or 150,000 km (whichever occurs first), then every 60 months or 75,000 km (whichever occurs first). Use Genuine Lexus Super Life Coolant (SLLC) or a similar high quality ethylene glycol based non-silicate, non-amine, non-nitrite, and non-borate coolant with long-life hybrid organic acid technology. (Coolant with long-life hybrid organic acid technology consists of the combination of low phosphates and organic acids.)

³ Including the filter in fuel tank.

MAINTENANCE SCHEDULE

	months		km x 1000																																											
(Months or odometer reading, whichever occurs first)	12	15	24	30	36	45	48	60	72	84	96	108	120	132	144	156	168	180	192																											
Chassis and Body (continued)																																														
Brake booster vacuum pump - RX 350 / RX 200t ⁴																																														
Steering wheel, linkage and steering gear	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Tighten propeller shaft bolts - RX 350	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T										
Drive shaft boots	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Tighten drive shaft bolts or nuts - RX 450h	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T										
Suspension ball joints and dust covers	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Automatic transmission fluid	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Automatic transmission fluid cooler hoses and connections - RX 350	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Transfer oil - RX 350	I	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R									
Front differential oil	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Rear differential oil - RX 450h	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Rear differential oil - RX 350	I	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R	I	R									
Front and rear suspension	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I									
Bolts and nuts on chassis and body ⁵	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Accessory items ⁶	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Tyres and inflation pressure	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Rotate wheels ⁷	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Balance front wheels	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Seatbelt, webbing condition, buckle and retractor mechanism operation	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Lights, horns, wipers and washers	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Air conditioner filter	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R										
Refrigerant amount of air conditioner	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Reset maintenance reminder	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										
Road Test																																														
Road test vehicle	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I										

⁴ Replace the blade with a new one. Never reuse the blade.

⁶ Inspect for correct fitment. Check tension of retaining bolts for ⁷ Wheel rotation where applicable any heavy metal accessory (towbar, bullbar, side steps etc.). (refer to Owner's Manual).

⁵ For seat mounting bolts, front and rear suspension retaining bolts.

ADDITIONAL MAINTENANCE SCHEDULE

(Months or odometer reading, whichever occurs first)	months															
	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96
Engine	km x 1000															
	7.5	15	22.5	30	37.5	45	52.5	60	67.5	75	82.5	90	97.5	105	112.5	120
Engine oil	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R
Engine oil filter	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R
Fuel System																
Air cleaner filter	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Chassis and Body																
Brake pads and discs	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Brake pipes and hoses	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Steering wheel, linkage and steering gear	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Tighten propeller shaft bolts - RX 350	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T
Drive shaft boots	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Tighten drive shaft bolts or nuts - RX 450h	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T	T
Suspension ball joints and dust covers	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Automatic transmission fluid										R	R					
Front differential oil										R	R					
Rear differential oil - RX 450h										R	R					
Front and rear suspension	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Bolts and nuts on chassis and body ⁵				T												T
Accessory items ⁶	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Seatbelt, webbing condition, buckle and retractor mechanism operation	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Lights, horns, wipers and washers	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Air conditioner filter	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R
Reset maintenance reminder	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Road Test																
Road test vehicle	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I

⁵ For seat mounting bolts, front and rear suspension retaining bolts.⁶ Inspect for correct fitment. Check tension of retaining bolts for any heavy metal accessory (towbar, bullbar, side steps etc.).

LEXUS SERVICE SEALS

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LEXUS SERVICE SEALS

LEXUS SERVICE SEALS

The Lexus Service Seals provide a simple method of documenting the service history of your Lexus vehicle. When your Lexus Dealer completes a service the appropriate service will be embossed with a unique seal signifying the completion and authenticity of the service performed.

The Lexus Service Seals are applied to the two types of service seal as follows.

LEXUS SERVICE SEALS FOR NORMAL OR NORMAL PLUS ADDITIONAL SERVICE

The Lexus Service Seals for Normal or Normal plus Additional Service cover items serviced under normal and severe conditions. For individual items requiring service at each interval, refer to "Lexus Scheduled Maintenance" section 4.

LEXUS SERVICE SEALS FOR ADDITIONAL SERVICE

The Lexus Service Seals for Additional Service cover service items such as engine oil and engine oil filter changed every 6 months or 7500 km under severe operating conditions only.

SERVICE LABEL

The service label is adhered to the windscreen on completion of each service performed. It serves as a reminder for when your next service is due and proves the authenticity of the last service performed by your Lexus Dealer.

LEXUS SERVICE SEALS

Service Seals for Normal or Normal plus Additional Service

5

12 MONTH
or 0 1 5 0 0 0 km

SERVICE SEAL

DATE _____

Additional maintenance performed ☐

48 MONTH
or 0 6 0 0 0 0 km

SERVICE SEAL

DATE _____

Additional maintenance performed ☐

24 MONTH
or 0 3 0 0 0 0 km

SERVICE SEAL

DATE _____

Additional maintenance performed ☐

60 MONTH
or 0 7 5 0 0 0 km

SERVICE SEAL

DATE _____

Additional maintenance performed ☐

36 MONTH
or 0 4 5 0 0 0 km

SERVICE SEAL

DATE _____

Additional maintenance performed ☐

72 MONTH
or 0 9 0 0 0 0 km

SERVICE SEAL

DATE _____

Additional maintenance performed ☐

LEXUS SERVICE SEALS



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LEXUS SERVICE SEALS

Service Seals for Normal
or Normal plus Additional Service

84 MONTH		96 MONTH		108 MONTH																			
or	<table border="1"><tr><td>1</td><td>0</td><td>5</td><td>0</td><td>0</td><td>0</td></tr></table> km	1	0	5	0	0	0	or	<table border="1"><tr><td>1</td><td>2</td><td>0</td><td>0</td><td>0</td><td>0</td></tr></table> km	1	2	0	0	0	0	or	<table border="1"><tr><td>1</td><td>3</td><td>5</td><td>0</td><td>0</td><td>0</td></tr></table> km	1	3	5	0	0	0
1	0	5	0	0	0																		
1	2	0	0	0	0																		
1	3	5	0	0	0																		
SERVICE SEAL		SERVICE SEAL		SERVICE SEAL																			
DATE _____		DATE _____		DATE _____																			
Additional maintenance performed <input type="checkbox"/>		Additional maintenance performed <input type="checkbox"/>		Additional maintenance performed <input type="checkbox"/>																			
120 MONTH		132 MONTH		144 MONTH																			
or	<table border="1"><tr><td>1</td><td>5</td><td>0</td><td>0</td><td>0</td><td>0</td></tr></table> km	1	5	0	0	0	0	or	<table border="1"><tr><td>1</td><td>6</td><td>5</td><td>0</td><td>0</td><td>0</td></tr></table> km	1	6	5	0	0	0	or	<table border="1"><tr><td>1</td><td>8</td><td>0</td><td>0</td><td>0</td><td>0</td></tr></table> km	1	8	0	0	0	0
1	5	0	0	0	0																		
1	6	5	0	0	0																		
1	8	0	0	0	0																		
SERVICE SEAL		SERVICE SEAL		SERVICE SEAL																			
DATE _____		DATE _____		DATE _____																			
Additional maintenance performed <input type="checkbox"/>		Additional maintenance performed <input type="checkbox"/>		Additional maintenance performed <input type="checkbox"/>																			

LEXUS SERVICE SEALS



Not for Reproduction

LEXUS SERVICE SEALS

Service Seals for Normal or Normal plus Additional Service

5

156 MONTH
or 199,500 km

SERVICE SEAL

DATE _____

Additional maintenance performed ☐

192 MONTH
or 240,000 km

SERVICE SEAL

DATE _____

Additional maintenance performed ☐

168 MONTH
or 210,000 km

SERVICE SEAL

DATE _____

Additional maintenance performed ☐

204 MONTH
or 255,000 km

SERVICE SEAL

DATE _____

Additional maintenance performed ☐

180 MONTH
or 225,000 km

SERVICE SEAL

DATE _____

Additional maintenance performed ☐

216 MONTH
or 270,000 km

SERVICE SEAL

DATE _____

Additional maintenance performed ☐

LEXUS SERVICE SEALS



Not for Reproduction

LEXUS SERVICE SEALS

Service Seals for Additional Service

<div>DATE _____</div> <div>SERVICE SEAL</div> <div>42 MONTH or 0 5 2 5 0 0 km</div>	<div>DATE _____</div> <div>SERVICE SEAL</div> <div>6 MONTH or 0 0 7 5 0 0 km</div>
<div>DATE _____</div> <div>SERVICE SEAL</div> <div>54 MONTH or 0 1 6 7 5 0 0 km</div>	<div>DATE _____</div> <div>SERVICE SEAL</div> <div>18 MONTH or 0 1 2 2 5 0 0 km</div>
<div>DATE _____</div> <div>SERVICE SEAL</div> <div>66 MONTH or 0 0 8 2 5 0 0 km</div>	<div>DATE _____</div> <div>SERVICE SEAL</div> <div>30 MONTH or 0 0 3 7 5 0 0 km</div>

LEXUS SERVICE SEALS



Not for Reproduction

LEXUS SERVICE SEALS

Service Seals for Additional Service

<div>DATE _____</div> <div>SERVICE SEAL</div> <div>14 MONTH or 142,500 km</div>	<div>DATE _____</div> <div>SERVICE SEAL</div> <div>78 MONTH or 097,500 km</div>
<div>DATE _____</div> <div>SERVICE SEAL</div> <div>126 MONTH or 157,500 km</div>	<div>DATE _____</div> <div>SERVICE SEAL</div> <div>90 MONTH or 112,500 km</div>
<div>DATE _____</div> <div>SERVICE SEAL</div> <div>138 MONTH or 172,500 km</div>	<div>DATE _____</div> <div>SERVICE SEAL</div> <div>102 MONTH or 127,500 km</div>

LEXUS SERVICE SEALS



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LEXUS SERVICE SEALS

Service Seals for Additional Service

<div>DATE _____</div> <div>SERVICE SEAL</div> <div>186 MONTH or 2 3 2 5 0 0 km</div>	<div>DATE _____</div> <div>SERVICE SEAL</div> <div>150 MONTH or 1 8 7 5 0 0 km</div>
<div>DATE _____</div> <div>SERVICE SEAL</div> <div>198 MONTH or 2 4 7 5 0 0 km</div>	<div>DATE _____</div> <div>SERVICE SEAL</div> <div>162 MONTH or 2 0 2 5 0 0 km</div>
<div>DATE _____</div> <div>SERVICE SEAL</div> <div>210 MONTH or 2 6 2 5 0 0 km</div>	<div>DATE _____</div> <div>SERVICE SEAL</div> <div>174 MONTH or 2 1 7 5 0 0 km</div>

LEXUS SERVICE SEALS



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Notes

23/04/13

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LEXUS SERVICE SEALS

Notes

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LEXUS SERVICE DIRECTORY

LEXUS SERVICE DIRECTORY INFORMATION

The Lexus Service Directory lists the authorised sales and service centres throughout Australia and has been prepared for your convenience. The list is current at the time of printing, however, with expanding franchises, Dealer changes do occur. Should you be in an area that is not given in the directory, contact your nearest Lexus Dealer or call the Lexus 1800 Customer Assistance Centre. To contact your Lexus Service Manager at any of the following Lexus Dealers, please call the Lexus toll free number 1800 023 009.

LEXUS SERVICE DIRECTORY LISTING

NEW SOUTH WALES

CHATSWOOD

Lexus of Chatswood

6 Barcoo Street,
Roseville, 2069

Telephone: 02 9410 3288

DUBBO

Lexus of Dubbo

6-10 Bourke Street,
Dubbo, 2830

Telephone: 02 6881 8346

GREGORY HILLS

Lexus of Macarthur

11-23 Lasso Road,
Gregory Hills, 2557

Telephone: 02 4660 0300

NEWCASTLE

Lexus of Newcastle

104-106 Lambton Road,
Broadmeadow, 2292

Telephone: 02 4956 4388

PARRAMATTA

Lexus of Parramatta

Cnr Church and Raymond Streets,
Parramatta, 2150

Telephone: 02 9204 6520

PORT MACQUARIE

Lexus of Port Macquarie

181 Hastings River Drive,
Port Macquarie, 2444

Telephone: 02 6583 9122

SUTHERLAND

Lexus of Sutherland

5-17 Waratah Street,
Kirrawee, 2232

Telephone: 02 9542 6167

SYDNEY

Sydney City Lexus

824 Bourke Street,
Waterloo, 2017

Telephone: 02 8303 1900

LEXUS SERVICE DIRECTORY

AUSTRALIAN CAPITAL TERRITORY

CANBERRA

Lexus of Canberra
160 Melrose Drive,
Phillip, 2606
Telephone: 02 6222 1888

VICTORIA

BLACKBURN

Lexus of Blackburn
146 Whitehorse Road,
Blackburn, 3130
Telephone: 03 9877 2788

BRIGHTON

Lexus of Brighton
99 Nepean Highway,
Elsternwick, 3185
Telephone: 03 9524 2099

MELBOURNE

Melbourne City Lexus
559 Elizabeth Street,
Melbourne, 3000
Telephone: 03 9282 8866

WODONGA

Lexus of Wodonga
171-173 Melbourne Road,
Wodonga, 3690
Telephone: 02 6055 9966

QUEENSLAND

CAIRNS

Lexus of Cairns
235 Mulgrave Road,
Cairns, 4870
Telephone: 07 4030 7555

INDOOROOPILLY

Lexus of Brisbane
Cnr Moggill and Rennies Roads,
Indooroopilly, 4068
Telephone: 07 3327 1777

FORTITUDE VALLEY

Lexus of Brisbane
Cnr Ann and James Streets,
Fortitude Valley, 4006
Telephone: 07 3620 8444

MAROOCHYDORE

Lexus of Maroochydore
63 Maroochy Boulevard,
Maroochydore, 4558
Telephone: 07 5452 8777

ROCKHAMPTON

Lexus of Rockhampton
127 Denison Street,
Rockhampton, 4700
Telephone: 07 4924 5200

SOUTHPORT

Lexus of Southport
161 Ferry Road,
Southport, 4215
Telephone: 07 5509 7000

LEXUS SERVICE DIRECTORY

QUEENSLAND (cont.)

SPRINGWOOD

Lexus of Springwood
3424 Pacific Highway,
Springwood, 4127
Telephone: 07 3489 6800

TOOWOOMBA

Lexus of Toowoomba
601-607 Ruthven Street,
Toowoomba, 4350
Telephone: 07 4631 6000

TOWNSVILLE

Lexus of Townsville
Cnr Duckworth and Dalrymple Roads,
Townsville, 4810
Telephone: 07 4759 4201

SOUTH AUSTRALIA

ADELAIDE

Lexus of Adelaide
164 West Terrace,
Adelaide, 5000
Telephone: 08 8238 5400

WESTERN AUSTRALIA

PERTH

Lexus of Perth
359 Scarborough Beach Road,
Osborne Park, 6017
Telephone: 08 9340 9000

TASMANIA

HOBART

Lexus of Hobart
Cnr Argyle and Brisbane Streets,
Hobart, 7000
Telephone: 03 6230 1911

NORTHERN TERRITORY

DARWIN

Lexus of Darwin
1-9 Stuart Highway,
Darwin, 0800
Telephone: 08 8946 0000

OWNER INFORMATION CHANGE FORM

If your name or address has changed or you are the new owner of this Lexus, please complete the other side of this form and mail it in a stamped envelope to the following address:

Lexus Australia

PO Box 1676

North Sydney

NSW 2059

or FAX to : 1800 684 775

This will allow Lexus to make a record of your ownership of the vehicle, and to contact you with any important product or safety updates concerning your vehicle. Lexus will not disclose your information to anyone without your consent. If you are a new owner and your vehicle is still within its warranty period, you will also become a member of the Lexus Encore program which provides an exciting range of owner benefits.

Your information may also be used to send you material about Lexus products or services. If you do not wish to receive this information, please tick the box below. Lexus may provide your details to its contractors (including direct mailing houses), market research organisations, marketing and communications agencies and related bodies corporate for this purpose. Some of our service providers and related bodies corporate are located overseas, including our parent company Toyota Motor Corporation in Japan.

As a result, personal information collected and held by Lexus may be transferred overseas. In particular, we use service providers located overseas to store customer data, including in Japan. If you do not provide us with the information requested, Lexus will not be able to update its ownership records, contact you with important product or safety updates or send you information about Lexus products and services. If you have any concerns or queries about the way we manage your personal information, you should contact us at the address or fax number above or call us on **1800 023 009** or email **enquiries@lexusenquiries.com.au**.

Your information will be handled in accordance with the Lexus Privacy Policy. The Privacy Policy explains how you may access and seek correction of the information Lexus holds about you. The Privacy Policy also explains how you may complain about the manner in which Lexus has collected or handled your information and how Lexus will investigate and respond to your complaint. Our privacy policy is available on our website at **www.lexus.com.au/smallprint/privacy**.

☐

Please tick this box if you do not wish to receive marketing material about our products and services.

OWNER INFORMATION CHANGE FORM

Please tick the appropriate square

☐

Name and or address change

☐

New owner

Please complete the following in BLOCK letters:

Engine Number*

Vehicle Identification Number (VIN)*

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Registration Number

Owner's Name

Address

..... Post Code

Phone Number

Mobile Phone No.

Facsimile No.

Email Address

* Refer to 'Your Lexus Identification' in the Owner's Manual for location of VIN and engine number.

OWNER INFORMATION CHANGE FORM

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As a result, personal information collected and held by Lexus may be transferred overseas. In particular, we use service providers located overseas to store customer data, including in Japan. If you do not provide us with the information requested, Lexus will not be able to update its ownership records, contact you with important product or safety updates or send you information about Lexus products and services. If you have any concerns or queries about the way we manage your personal information, you should contact us at the address or fax number above or call us on **1800 023 009** or email **enquiries@lexusenquiries.com.au**.

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OWNER INFORMATION CHANGE FORM

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☐

Name and or address change

☐

New owner

Please complete the following in BLOCK letters:

Engine Number*

Vehicle Identification Number (VIN)*

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Registration Number

Owner's Name

Address

..... Post Code

Phone Number

Mobile Phone No.

Facsimile No.

Email Address

* Refer to 'Your Lexus Identification' in the Owner's Manual for location of VIN and engine number.

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Part No. TSO 1508
Issue No. 1702-02