



Service Bulletin

Safety Recall Campaign – Curtain Shield Air Bag - CCG50

Models: CT200h ZWA10

Published: 24 May 2021 – Operation Code: CCG50

BACKGROUND

Investigations by Lexus have determined that a requirement exists for the initiation of a safety recall campaign to be conducted in accordance with the FCAI Code of Practice for safety related recalls affecting a range of Lexus CT200h (ZWA10) models.

PROBLEM DESCRIPTION

The subject vehicles are equipped with side Curtain Shield Air Bags (CSA) in the driver and passenger side roof rails that are composed of two chambers welded together.

One chamber contains the propellant and the second chamber contains a compressed gas. Some inflators could have a small crack in the weld area joining the chambers, which could grow over time and lead to separation of the inflator chambers.

If an inflator separates, this allows the pressurised gas to escape into the CSA resulting in partial deployment. In the worst case, one or both sections of the inflator could enter the interior of the vehicle. If an occupant is present in the vehicle, there is an increased risk of injury.

INVOLVED VEHICLES

A total of 2,185 Lexus CT200h vehicles are involved in the Australian market.

Model	WMI	VDS	CD	VIS		Production Period
				From	To	
CT200h (ZWA10)	JTH	KD5BH	#	02000137	02103784	01 Sep 2010 through 27 Apr 2012

Note: 1) Although the involved vehicles are within the above VIN ranges, not all vehicles in these VIN ranges were sold in the Australian market.

2) (#) indicates additional check digit (alpha or numeric) old in Australia.

TIMING / OWNER NOTIFICATION

Owners of involved vehicles received a customer letter advising of this Safety Recall Campaign at their last known address. Mail out of the owner letters commenced from 31st August, 2016.

PARTS REQUIRED

The following parts are required to complete this campaign.

Part Name	Part No.	Qty	Remarks
BRACKET KIT, CURTAIN SHIELD AIR BAG	04006-33176	1	1x kit per vehicle
BRACKET, CURTAIN AIR BAG INFLATOR, FRRH	62175-76020	1	Do not order individual parts
BRACKET, CURTAIN AIR BAG INFLATOR, FRLH	62176-76020	1	
BRACKET, CURTAIN AIR BAG INFLATOR, RRRH	62177-76020	1	
BRACKET, CURTAIN AIR BAG INFLATOR, RRLH	62178-76020	1	
BOLT, W/WASHER	90119-06869	2	
BOLT, W/WASHER	90119-06897	2	

RECALL CAMPAIGN IDENTIFICATION LABEL

If this recall campaign has already been completed on a vehicle, a recall campaign Identification Label specifying campaign code 'CGG50' will be affixed to the right-hand side 'A' pillar, as shown below.



REQUEST TO VEHICLE OWNERS

Please contact your nearest / preferred Lexus dealer to confirm if your vehicle is outstanding for this recall campaign.

Please have your vehicle VIN number available when contacting Lexus Dealers.

If vehicle is outstanding for this recall campaign, your Lexus Dealer will make an appointment to complete this recall campaign on your vehicle.

WHERE CAN I FIND MY VIN?

VIN number location varies by model.

For information on how to find the VIN position specific to your vehicle, please search "vehicle identification number" in the alphabetical index at the rear of your Owner's Manual.

CT 200h Curtain Shield Airbag

SAMPLE CUSTOMER LETTER

LXS_CGG50

<Owner name>

<Owner address>

<Owner suburb, State, Postcode>

IMPORTANT - Safety Related Recall Campaign on your CT 200h

Contact: 1

Dear <owner name>,

Lexus is contacting you to inform of a Safety Related Recall Campaign involving your CT 200h.

Your vehicle is equipped with side Curtain Shield Air Bag inflators located in the driver and passenger side roof rails that are composed of two chambers welded together. Some inflators could have a small crack in the weld area joining the chambers, which could grow over time and lead to separation of the inflator chambers.

If an inflator separates, in the worst case, one or both sections of the inflator could enter the interior of the vehicle. If an occupant is present in the vehicle, there is an increased risk of injury.

Accordingly, we kindly request that you contact your preferred Lexus Dealer as soon as possible to schedule an appointment to have retention brackets installed on the curtain shield air bag inflators.

Naturally, this rectification is free of charge. The labour time required is approximately 4 hours to install the retention brackets. Depending on your preferred Lexus Dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time. During this time, they will assist with alternative transport to ensure minimal inconvenience to you.

If you no longer own the vehicle, please complete the appropriate sections on the attached form and return it in the postage paid envelope enclosed.

A Dealer listing can be found on page 2 of this notification, by visiting <http://www.lexus.com.au/contact/dealers> or by calling the Lexus Customer Assistance Centre on 1800 023 009 from 8am-6pm Monday to Friday.

In summary, could you please:

1. Locate your preferred Lexus Dealer using one of the above methods, if necessary.
2. Call your preferred Lexus Dealer to schedule an appointment to have the retention brackets installed.
3. Quote campaign reference number CGG50 at the time of making your appointment.

We sincerely regret any inconvenience that this rectification may cause you, however, as a valued Lexus owner, your safety is of foremost importance to us.

Yours faithfully,
Lexus Australia