



Service Bulletin

Safety Recall Campaign – Skid Control ECU Reprogram - **CGG83**

Models: NX200t (AGZ10, AGZ15) & NX300h (AYZ10, AYZ15)

Published: 24 May 2021 – Operation Code: **CGG83**

BACKGROUND

Investigations by Lexus have determined that a requirement exists for the initiation of a pre delivery correction and safety recall campaign to be conducted in accordance with the FCAI Code of Practice for safety related recalls affecting a range of Lexus NX200t (AGZ10, AGZ15) & NX300h (AYZ10, AYZ15) models.

PROBLEM DESCRIPTION

Lexus NX vehicles are equipped with a brake hold function which keeps the brake applied after the vehicle comes to a complete stop. Under certain conditions (for example, unfastening the driver's seat belt), the system is designed to deactivate the brake hold function, warn the driver and automatically set the parking brake.

Due to improper programming, there is a possibility that the parking brake may not automatically apply when the system is deactivated by certain conditions as described above. If this occurs, the vehicle could move forward, increasing the risk of a collision.

INVOLVED VEHICLES

There are 6,856 Lexus RX vehicles involved in the Australian market.

Model	WMI	VDS	CD	VIS		PRODUCTION PERIOD	
				FROM	TO	FROM	TO
NX200t	JTJ	BARBZ	#	02002817	02112323	1 st Dec, 2014	7 th Dec, 2016
		YARBZ		02002196	02061827		
NX300h		BJRBZ		02000148	02057383	21 st Jul, 2014	
		YWRBZ		02000113	02014772	22 nd Jul, 2014	

Note: 1) Although the involved vehicles are within the above VIN ranges, not all vehicles in these VIN ranges were sold in the Australian market.

2) (#) indicates additional check digit (alpha or numeric).

TIMING / OWNER NOTIFICATION

Owners of the involved vehicles were notified at their last known address requesting that they present their vehicle to any Lexus Dealer for rectification. Mailout occurred on or about 5th January, 2017.

PARTS REQUIRED

No parts are required to complete this campaign.

TOOLS & EQUIPMENT

No new SST's are required to conduct these repairs.

Name	Quantity	Others
Global TechStream	1	-
Battery Charger	1	For adjusting the battery voltage.

RECALL CAMPAIGN IDENTIFICATION LABEL

If this recall campaign has already been completed on a vehicle, a recall campaign Identification Label specifying campaign code 'CGG83' will be affixed to the right-hand side 'A' pillar, as shown below.



REQUEST TO VEHICLE OWNERS

Please contact your nearest / preferred Lexus dealer to confirm if your vehicle is outstanding for this recall campaign.

Please have your vehicle VIN number available when contacting Lexus Dealers.

If vehicle is outstanding for this recall campaign, your Lexus Dealer will make an appointment to complete this recall campaign on your vehicle.

WHERE CAN I FIND MY VIN?

VIN number location varies by model.

For information on how to find the VIN position specific to your vehicle, please search "vehicle identification number" in the alphabetical index at the rear of your Owner's Manual.

NX 200T & NX 300H SKID CONTROL ELECTRONIC CONTROL UNIT (ECU) SAMPLE CUSTOMER LETTER

LXS_CGG83

<Owner name>

<Owner address>

<Owner suburb, State, Postcode>

IMPORTANT – Safety Related Recall Campaign on your <Model>

Contact: 1

Dear <owner name>,

Lexus is contacting you to inform of a Safety Related Recall Campaign involving your <Model>, which was announced in December, 2016.

Your <Model> is equipped with a brake hold function which keeps the brake applied after the vehicle comes to a complete stop. Under certain conditions (for example, unfastening the driver's seat belt), the system is designed to deactivate the brake hold function, warn the driver and automatically set the parking brake. Due to improper programming, there is a possibility that the parking brake may not automatically apply when the system is deactivated by certain conditions as described above. If this occurs, the vehicle could move forward, increasing the risk of a collision.

Accordingly, we kindly request that you contact your preferred Lexus Dealer as soon as possible to schedule an appointment to have the skid control module reprogrammed.

Naturally, this rectification is free of charge. The labour time required to reprogram the skid control module is approximately 1 hour. Depending on your preferred Lexus Dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time. During this time, they will assist with alternative transport to ensure minimal inconvenience to you.

If you no longer own the vehicle, please complete the appropriate sections on the attached form and return it in the postage paid envelope enclosed.

A Dealer listing can be found on page 2 of this notification, by visiting <http://www.lexus.com.au/contact/dealers> or by calling the Lexus Customer Assistance Centre on 1800 023 009 from 8am-6pm Monday to Friday.

In summary, could you please:

Locate your preferred Lexus Dealer using one of the above methods, if necessary.

Call your preferred Lexus Dealer to schedule an appointment to have the skid control ECU reprogrammed.

Quote campaign reference number CGG83 at the time of making your appointment.

We sincerely regret any inconvenience that this rectification may cause you, however, as a valued Lexus owner, your safety is of foremost importance to us.

Yours faithfully,
Lexus Australia